Arborscapes LLC. Privacy Policy

Effective Date: [8/13/2026]

1. Introduction

At Arborscapes we are committed to protecting your personal information and your right to privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website www.arborscapesllc.com or use our services.

2. Information We Collect

We may collect personal information, including but not limited to:

- Name
- Email address
- Phone number
- Payment information

3. How We Use Your Information

We use your information for various purposes, including:

- To provide and maintain our services
- To process transactions and send related information
- To improve our website and services
- To communicate with you, including responding to your inquiries and providing updates
- To comply with legal obligations

4. Data Sharing and Disclosure We may share your information with:

- Third-party service providers who assist us in operating our website and services
- Business partners, affiliates, or in connection with a business transfer
- Legal authorities, if required to comply with legal obligations or protect our rights

5. SMS Privacy Policy

We do not share SMS opt-in information with third parties for marketing purposes. Mobile numbers will only be used for the purposes explicitly consented to, in accordance with our Privacy Policy. For questions about this Policy, contact us at the email address listed in the footer of this website.

COMMUNICATION VIA SMS AND MOBILE MESSAGING

By providing your mobile phone number to Arborscapes LLC ("Arborscapes LLC"), you expressly consent to receive communications from us, including text messages (SMS or MMS) and phone calls, related to your use of our services, your account, transactional updates, or other service-related notifications. These communications may be sent via automated technology or manual dialing systems. Message frequency may vary based on your interaction with Arborscapes LLC. Standard message and data rates may apply. Please contact your mobile carrier for details.

OPTING OUT

You may opt out of receiving SMS messages from Arborscapes LLC at any time by replying "STOP" to any SMS you receive. Upon sending "STOP," we will send a confirmation that you have been unsubscribed. After this, you will no longer receive SMS messages unless you opt in again. You may also request to opt out by contacting us directly at the email address listed on this site.

USE AND PROTECTION OF MOBILE INFORMATION

Your mobile number and opt-in status will not be shared, sold, rented, or used for third-party marketing purposes. Arborscapes LLC will only use your phone number in accordance with this Privacy Policy and for the specific services or communications you've consented to receive.

CONSENT AND ACCEPTABLE USE

Providing your mobile phone number constitutes your agreement to receive communications as described above. Use of our messaging services is subject to our Acceptable Use Policy, which outlines requirements around consent, content restrictions, sender identification, and opt-out handling. You can view our Acceptable Use Policy below.

SMS Acceptable Use Policy

Acceptable Use Policy

This Acceptable Use Policy (the “Policy”) outlines the rules governing the use of messaging and communication services (“Services”) provided by Arborscapes LLC (“Arborscapes LLC,” “we,” “our,” or “us”). By using our Services, you agree to comply with this Policy. Failure to comply may result in suspension or termination of access to Services.

Consent Requirements

Obtaining Consent:
You must obtain express consent from individuals before sending any SMS, MMS, or other electronic messages. This includes:

- A clear, affirmative opt-in (e.g., checking a box or submitting a web form).
- Disclosure of the type and frequency of messages.
- A link to this AUP and our Privacy Policy.

You must retain a record of consent, such as a timestamp or signed agreement.

Sample Opt-In Language

“By checking this box, you consent to receive text messages from Arborscapes LLC regarding your account and services. Up to 10 msgs/month. Msg & data rates may apply. Reply STOP to opt out. Consent is not a condition of purchase. See our Privacy Policy and Terms of Use.”

Revocation of Consent (Opt-Out)

Users can revoke consent at any time by replying with standard opt-out keywords (e.g., “STOP”, “UNSUBSCRIBE”). One final message may confirm opt-out. No further messages may be sent without new consent.

6. Data Security

We implement reasonable security measures to protect your personal information from unauthorized access, alteration, disclosure, or destruction. However, no method of transmission over the Internet or electronic storage is 100% secure.

7. Cookies and Tracking Technologies

We use cookies and similar tracking technologies to enhance your experience on our website. You can control cookies through your browser settings.

8. Your Rights

Depending on your location, you may have rights regarding your personal information, including:

- Accessing or updating your information
- Requesting deletion of your information
- Opting out of marketing communications

9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any significant changes by posting the new policy on our website and updating the effective date.

10. Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at:

- **Email: Customerservice@arborscapesllc.com**
- **Phone: 804-379-4507**

11. International Users

If you are accessing our services from outside of the United States, please be aware that your information may be transferred to, stored, and processed in the United States, where privacy laws may differ from those in your jurisdiction.